



**Medicaid Summer School Meeting**  
**Tuesday, August 24, 2010**  
**1:00 P.M. – 3:30 P.M.**

**Reservation 547776 at the following ICN sites:**

2	NEW HAMPTON-HS	173	CRESTON-AEA	363	ESTHERVILLE-HS
3	ELKADER-AEA	176	CLEAR LAKE-AEA	416	GLENWOOD-HOSPITAL
4	MANCHESTER-HS	181	DENISON (NG) 1	453	BETTENDORF-AEA
6	OELWEIN-JHS	197	SIOUX CITY-AEA	481	CEDAR FALLS-AEA (CART)
24	SIOUX CENTER-AEA	203	MARSHALLTOWN-AEA	508	OSCEOLA-CLARKE COMM-HS
28	WEBSTER CITY-CC	205	COUNCIL BLUFFS-AEA	592	SPENCER-PUB LIB
43	JOHNSTON-IPTV1	218	CLINTON-HS	633	GRAND JUNCTION-HS
52	MAQUOKETA-CLINTON-CC	237	OTTUMWA-AEA1	665	DECORAH-HS
53	MUSCATINE-CC	266	BURLINGTON-AEA	694	IOWA CITY-PUB LIB
73	CHEROKEE-HS	273	FORT DODGE-HS	695	CEDAR RAPIDS-XAVIER-HS*
77	LEMARS-HS	311	DUBUQUE-AEA	764	WEST UNION-PUB LIB
85	HARLAN-HS	352	RED OAK-HS	797	ONAWA-WEST MONONA-HS
142	DES MOINES-DEPT/ED			874	POCAHONTAS-AEA

If a site within your AEA will not be used, please notify Mary Cummings at least 72 hours prior to the meeting. The site will be canceled and IMS will not be charged for an unused site. Thank you for your cooperation.

## Agenda

1. Welcome
  
2. Identify Questions  
 Description: Participants will be given an opportunity to identify questions they would like to be addressed during this session.
  
3. Review Part B and Part C Programs  
 Description: Jim Donoghue's presentation will include Part B, Part C and LEA, since one of the AEA currently processes claims through IMS.
  
4. Address Questions  
 Description: The participant's questions that were identified previously will be addressed as well as any new or additional questions.



## TROUBLESHOOTING THE ICN

<p><b>Audio problem - other sites can't hear you and you can hear other sites</b></p>	<ul style="list-style-type: none"> <li>• Make sure all switches are on.</li> <li>• Try a different microphone.</li> <li>• Call the ICN Operations Center via fiber phone at 242-3182 and tell them about the occurrence.</li> <li>• If possible, inform the origination site of the problem (via fiber phone, fax or sign on overhead).</li> </ul>
<p><b>Audio problem - other sites can hear you and you can't hear other sites</b></p>	<ul style="list-style-type: none"> <li>• Make sure all switches are on.</li> <li>• Check volume control on the left hand side of the teacher podium (suggested setting: 5).</li> <li>• Call the ICN Operations Center via fiber phone at 242-3182 and tell them about the occurrence.</li> <li>• If possible, inform the origination site of the problem (via fiber phone, microphone, fax or sign on overhead).</li> </ul>
<p><b>No video</b></p>	<ul style="list-style-type: none"> <li>• Make sure all switches on are.</li> <li>• If system is already on, check to make sure televisions are turned on.</li> <li>• Call the ICN Operations Center via fiber phone at 242-3182 and tell them about the occurrence.</li> <li>• If possible, inform the origination site of the problem (via fiber phone, microphone, or fax).</li> </ul>
<p><b>No video or audio</b></p>	<ul style="list-style-type: none"> <li>• Make sure all switches are one.</li> <li>• Check volume control on the left hand side of the teacher podium (suggested setting: 5).</li> <li>• If system is already on, check to make sure televisions are turned on.</li> <li>• Verify that site was scheduled for session.</li> <li>• Call the ICN Operations Center via fiber phone at 242-3182 and tell them about the occurrence.</li> <li>• If possible, inform the origination site of the problem (via fiber phone, microphone, or fax).</li> </ul>

Prepared by:  
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